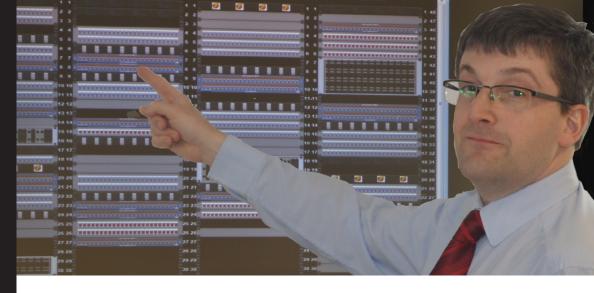


RTIFIED EN



Caplum certified engineer training program provides the knowledge and skills to an individual to enable competent operation of the Caplum System.

From a base knowledge of both data and voice networks we build on the knowledge with the full operation of the Caplum system. Our training package cover the following syllabus:

Planning a Caplum data load
Auditing the network
Installing Caplum
Using a Web application
Using Tree Views
Customising Caplum to the site
Creating the infrastructure of Caplum
Non structured architecture

Definition

Use of

Structured Architecture

Definition

Use of

Fibre Optic Architecture

Definition

Use of

PABX installation

Data Equipment Installation / Definition

Auxiliary Circuits

Maintenance Section

Directory

Reports

Use of reports

Defining new reports

Setup Tools

Multilingual support

Modules

Works Order Processing
Definition / setup

Using the WO system

Fault Management

Definition / setup

Using the Fault system

Caplum Active Module

Definition / setup

Using the Module

Reporting

Voice Manager Module

Setup the hardware

Define the schedules

Using the interface

All of these functions are covered in a classroom environment with ample hands on experience for each student.

This is a two day course a final exam is taken at the end of day two. A certificate is issued to successful candidates and there name is entered into a log of certified engineers held at Ardlin.

All course material is supplied in electronic format for future reference.

Training classes are normally conducted on site with a maximum of 6 people per session.



Innovation House Molly Millars Close Wokingham Berkshire RG41 2RX England

Tel +44 (0)118 956 0355 Fax +44 (0)118 979 9885 Email Sales@ARDLIN.NET Web WWW.ARDLIN.NET